



# SIMRAN SIMRAN

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## PROFILE

Certified finance professional with 5+ years of experience in financial reporting, budgeting, and data management within a healthcare environment. Skilled in optimizing processes, ensuring regulatory compliance, and leveraging technology for operational efficiency. Committed to financial accuracy and strategic support in dynamic settings.

## WORK EXPERIENCE

### OPERATIONS MANAGER

July 2023 - Present

Compass Group of Canada | North York General Hospital

- Ensured health and safety compliance, conducted **JHSC/QA audits**, and maintained **5-star safety ratings** for a unit with **40+** unionized associates.
- Led reporting and budgeting using **Clearview, Tableau, and WORrior**, delivering actionable insights to support operational goals.
- Managed full-cycle operations, including payroll, scheduling, hiring, recruiting, and training to optimize team performance.
- Achieved a **14.9% sales increase**, a **4.5% rise** in average check, and a **10% growth in transactions**, bringing total sales to **\$2.23M**.
- Oversaw inventory management, audits, and compliance, ensuring accuracy in financial records and regulatory adherence.
- Trained and promoted **3-5 team members** into leadership roles, fostering career growth and a collaborative work environment.

### OPERATIONS MANAGER

Jan 2022 - Mar 2023

Aramark LTD | Sunnybrook Health Science Centre

- Led the startup of a new **RBI brand**, managing operations and implementing **Clearview, Kronos, and People Hub**.
- Conducted **financial reviews** on budget adherence, labor allocation, and revenue trends.
- Managed **data analysis and reporting** to ensure operational efficiency and accuracy.
- Oversaw **payroll, LMS operations**, and continuous improvement for a **Unionized team of 20+**.
- Led hiring, training, and development to enhance team performance.
- Ensured compliance with **JHSC audits, health & safety, and brand standards**.

### MANAGER

Feb 2021 - Jan 2022

Tim Hortons

- Managed **payroll, scheduling, and administrative** tasks for a team of **30** associates, ensuring **data accuracy** and **timely record-keeping**.
- Conducted **audits** with a **90%** average score, evaluated by **The Steritech Group Corporation**.
- Utilized **Clearview** software to manage **labor, sales, and expenses**, effectively controlling **inventory, wages, and food costs**.
- **Developed** departmental strategies to **boost financial performance**, competing for district awards.
- Ensured compliance with **food quality, safety standards, and customer service protocols**.
- Led the team, mastering **time management, problem-solving, and operational efficiency** while driving key performance indicators.

## EDUCATION

Centennial College, ON, CA

May 2019 - Aug 2020

Business Accounting

## CERTIFICATION

Introduction to Employee Relations

Nov 10, 2024

HRCI

Excel Essential Training (Microsoft 365)

Sep 23, 2024

LinkedIn Learning

Lean Six Sigma Foundations

Sep 16, 2024

LinkedIn Learning

Using Tableau to Discover Powerful Business Insights

Sep 25, 2025

LinkedIn Learning

Canadian Securities Course (CSC®)

Aug 29, 2023

Canadian Securities Institute

Foundations of Project Management

Nov 15, 2023

Coursera

## PROFESSIONAL SKILLS

**Financial Management & Operations:** Budget Preparation & Management, Financial Reporting & Analysis, Payroll Management & Compliance, P&L Analysis & Strategic Planning, Inventory & Expense Control

**Leadership & Team Management:** Recruitment, Training & Team Development, Stakeholder Engagement & Collaboration, Performance Evaluation & Continuous Improvement, Unionized Team Supervision (40+ members), Operational Data Analysis & Reporting, People and Culture

**Softwares:** Tableau, Clearview, Kronos, People Hub, Ameego, Ceridian, Qualtrics

**Project & Process Optimization:** Process Improvement & Automation, Audit Compliance & Safety Protocols, Retail Operations & Marketing Strategies